

SECTION 2 – PROGRAM GUIDELINES

Coverage Descriptions and Repair Coverage Guidelines

4.1 Coverage

XL and XXL Programs

These Extended Motorer Protection programs are a “Named Exclusion” program, meaning “what is not covered” is specified.

On an eligible MINI that has been properly enrolled in the MINI Extended Motorer Protection program by an authorized MINI dealer all mechanical and electrical operating parts and assemblies are covered except as noted on the following pages under “What is not Covered”.

Specific Program’s “What is Not Covered” items

XL = Gold Program

XXL = Platinum Program

XL, XXL and Wrap Programs

For vehicles enrolled in the XL, XXL or Wrap Program on or after April 1, 2014, please refer to the “What is Not Covered” items listed on pages 8-9 of this section.

Note: Gold Wrap level coverage is identical to the coverage provided under the MINI NEXT Certified Pre-Owned Limited Warranty coverage that corresponds with the EMP program the vehicle is already enrolled in.

For example: If the contract was purchased prior to 1/1/2014 (UW), the Wrap Level Coverage mirrors the coverage guidelines for the UW program.

If the Wrap level coverage contract for the vehicle listed above is purchased after 1/1/2014, the coverage still mirrors the CPO coverage UW.

For vehicles enrolled in the XL, XXL or Wrap Program prior to 4/1/2014, please refer to the “What is Not Covered” items listed pages 10-11 of this section.

“L” Program

L = Powertrain Plus Program

The “L” program is a “Named Component” Program. Please see page 12 of this section for a list of named components.

Note: The “Coverage for Normal Wear and Tear” Components” section applies to all programs as outlined on page 13 of this section.

Determining Repair Coverage

When determining if a repair is covered, the following process is to be utilized:

- What is the customer’s complaint?
- What is the cause of the malfunction?
- Is the cause of the malfunction and its repair covered?

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Coverage Descriptions and Repair Coverage Guidelines (Cont.)

What is Not Covered

The following items are not covered under the XL, XXL or XXL Wrap program for vehicles enrolled on or after 4/1/2014.

Note: If a WRAP Program contract is purchased on or after 4/1/2014 for a vehicle enrolled in the MINI NEXT program prior to 4/1/2014, the WRAP program repair guidelines are the same as the “UW” MINI NEXT coverage guidelines.

Vehicle Maintenance and Upkeep

- Adjustments
- Balancing and rotation (tires)
- Batteries (as a stand-alone repair)
- Brake pads and rotors (discs), brake shoes and drums
- Engine drive belts
- Exhaust systems (including catalytic converters)
- Filters
- Fluid replacement of a component by itself
- Flywheel, ring gear and clutch disc contact area
- Fuses
- Maintenance Services
- Manual and SMG transmission clutch assemblies
- Mounts (Engine/Transmission)
- Oils, lubricants, fluids, refrigerants and coolant (except as required in the course of performing a repair)
- Rubber engine and heater coolant hoses, vacuum hoses (including clamps and connectors)
- Spark plugs
- Strut elements/shock absorbers (dampers)
- Tires
- Wheel alignment
- Wiper blade inserts, blade assemblies/beams

Suspension

- Ball joints
- Bushings
- Coil springs - sagging
- Control arms and brackets
- Stabilizer bar links and supports
- Strut elements/shock absorbers (dampers)
- Tie rod ends and adjusting sleeves
- Thrust struts
- Trailing arms
- Wishbones

SECTION 2 – PROGRAM GUIDELINES

Coverage Descriptions and Repair Coverage Guidelines (Cont.)

What is Not Covered

The following items are not covered under the XL, XXL or XXL Wrap program for vehicles enrolled on or after 4/1/2014.

Note: If a WRAP Program contract is purchased on or after 4/1/2014 for a vehicle enrolled in the MINI NEXT program prior to 4/1/2014, the WRAP program repair guidelines are the same as the “UW” MINI NEXT coverage guidelines.

Body

- Air leaks
- Body carriers, crossmembers, supports, braces and mounts (Engine/Transmission)
- Body panels, body shell, walls, partitions and chassis sheet metal
- Body noises, squeaks and rattles
- Body seals and gaskets
- Bulbs - incandescent, Xenon and LEDs
- Convertible top (except for electrical/electronic components)
- Damage due to rust, corrosion or contamination
- Door brakes and checks
- Door handles and carriers (except for electrical/electronic components)
- Exterior moulding, trim and fasteners
- Gas pressurized springs/struts
- Glass - side, sliding roof, rear and mirrors (except for electrical/electronic components)
- Latch and lock mechanisms and their related components (except for electrical/electronic components)
- Paint finish
- Water leaks
- Wheels and valve stems (except for electronic components)
- Windscreen (including the sliding roof)
- Windshield (except for the front rain sensor)
- Wind noises

Interior

- Bulbs – incandescent and LEDs (except for the instrument cluster)
- Carpeting
- Floor and trunk mats
- Headliner and sliding roof liner panel (screen)
- Interior noises, squeaks and rattles
- Interior dashboards, consoles, panels, covers, vents, grills, trims and fasteners (except cup holders)
- Sunblinds (except for electrical/electronic components)
- Sun Visors (except for electrical/electronic components)
- Upholstery (except for the seat heating elements and seat occupancy sensor mat)

Accessories

- All non-original equipment parts, components and accessories

SECTION 2 – PROGRAM GUIDELINES

Coverage Descriptions and Repair Coverage Guidelines (Cont.)

The following items are not covered under the XL, XXL and Wrap program for vehicles enrolled prior to 4/1/2014 except where noted below by an *.

Note: If a WRAP Program contract is purchased on or after 4/1/2014 for a vehicle enrolled in the MINI NEXT program prior to 4/1/2014, the WRAP program repair guidelines are the same as the “UW” MINI NEXT coverage guidelines.

Vehicle Maintenance and Upkeep

- Adjustments
- Balancing and rotation (tires)
- Batteries (as a stand-alone repair)
- Brake pads and rotors (discs), brake shoes and drums
- Engine drive belts
- Exhaust systems (including catalytic converters)
- Filters
- Fluid replacement of a component by itself
- Flywheel, ring gear and clutch disc contact area
- Fuses
- Maintenance services
- Manual and SMG transmission clutch assemblies
- Oils, lubricants, fluids, refrigerants and coolant (except as required in the course of performing a repair)
- Rubber engine and heater coolant hoses, vacuum hoses (including clamps and connectors)
- Spark plugs
- Strut elements/shock absorbers (dampers)
- Tires
- Wheel alignment
- Wiper blade inserts, blade assemblies/beams

Wear and Tear*

- Ball joints
- Bushings
- Coil springs – sagging
- Control arms and brackets
- Stabilizer bar links and supports
- Strut elements/shock absorbers (dampers)
- Tie rod ends and adjusting sleeves
- Thrust struts
- Trailing arms
- Wishbones

* **Note:** The components listed above in the “Wear and Tear” section are covered for defects in materials or workmanship only for vehicles enrolled in the XL, XXL and Wrap Programs prior to 4/1/2014.

SECTION 2 – PROGRAM GUIDELINES

Coverage Descriptions and Repair Coverage Guidelines (Cont.)

What is Not Covered

The following items are not covered under the XL, XXL and Wrap programs for vehicles enrolled prior to 4/1/2014.

Note: If a WRAP Program contract is purchased on or after 4/1/2014 for a vehicle enrolled in the MINI NEXT program prior to 4/1/2014, the WRAP program repair guidelines are the same as the “UW” MINI NEXT coverage guidelines.

Body and Interior

- Air or water leaks
- Body and chassis (all, including gas pressurized springs/struts, latches, locks and windcreens).
- Body seals and gaskets
- Bulbs including Xenon and LEDs (instrumentation bulbs are covered)
- Carpeting
- Cup holders
- Damage due to rust, corrosion or contamination
- Door brakes and checks
- Floor and trunk mats
- Headlamp and headlamp assemblies (including electrical/electronic components)
- Headliner
- Lenses and lens assemblies (including electrical/electronic components)
- Mirrors and mirror assemblies (including electrical/electronic components)
- Mouldings and fasteners
- Paint
- Sunblinds (including the drive motors)
- Sunvisors
- Trim - interior and exterior
- Wheels
- Wind or body noises

The following is not covered except as noted below:

- Convertible top (except for its electrical/electronic components)
- Door handles and carriers (except for the Comfort Access electrical/electronic components)
- Glass (except for the front rain sensor, the grid for the rear defroster/defogger and the remote control transmitter antenna - door lock function)
- Upholstery (except for the seat heating elements and seat occupancy sensor mat)

The following Accessories (Standard and Optional) are not covered under the XL and XL Wrap programs.

- DVD players
- Navigation system
- Radio/CD/Multimedia/Cassette Player or Multi-CD changer
- Telephone and systems
- Any components of the systems noted above
- All non-original equipment parts, components and accessories

The following Accessories (Standard and Optional) are not covered under the Platinum and Platinum Wrap programs

- Telephone and systems and related components
- All non-original equipment parts, components and accessories

SECTION 2 – PROGRAM GUIDELINES

Coverage Descriptions and Repair Coverage Guidelines (Cont.)

4.2 What IS covered under “ L ” (Named Component) Coverage.

- (i) **Engine:** Cylinder head and cylinder block. All internally lubricated parts including: pistons, piston rings and pins; crankshaft, main and connecting rod bearings; connecting rods; camshaft and bearings; timing chain and/or belt; sprockets; rocker arms and shafts; valves, valve springs, upper spring plates (retainers); valve collets, guides, and seats; hydraulic valve clearance compensators (lifters); oil pump assembly. Dipstick assembly; vibration damper; flywheel/ring gear; upper and lower timing case covers; intake and exhaust manifolds; engine mounts; valve cover; oil pan.
- (ii) **Automatic/Standard Transmission (including SMG [Sequential Manual Gearbox] and DCT [Dual Clutch Transmission]):** Transmission case, torque converter, all internally lubricated parts contained within the transmission case including: all sprockets, shaft bearings, bushings, drums, pumps and valves. Transmission mount; flywheel; drive plate for torque converter. Coverage is **not** afforded for standard/SMG/DCT transmission clutch assemblies, which are subject to wear and tear.
- (iii) **Final Drive Assembly, Propeller Shaft(s):** Final drive housing; all internally lubricated parts contained within the final drive housing including: all sprockets, bearings and output shafts; CV joints (provided the CV boots are intact); universal joints; front and rear hub assembly, hub bearings; propeller shafts.
- (iv) **Transfer case:** Transfer case, all internally lubricated parts contained within the transfer case including: all sprockets, shaft bearings, bushings, drums, pumps and valves. Transfer case mounts.
- (v) **Electrical:** Alternator; voltage regulator; starter motor, starter solenoid; engine and transmission control modules.
- (vi) **Cooling System:** Water pump; radiator; fan clutch; coolant recovery tank; additional fan motor.
- (vii) **Fuel System:** Fuel injectors; fuel pumps (including high-pressure pump); metal and plastic lines and fittings; fuel injection and air flow sensors.
- (viii) **Induction System:** Turbocharger assemblies (vehicles so equipped).